



# Testimonials 2021



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# 1. One10<sup>x</sup>

Cancun

*"It was so nice meeting you, we had a great trip. Thank you again for arranging our transfers, all went smoothly as I knew it would. You have a GREAT team! Looking forward to more groups traveling in 2021, Mexico is always top of mind when recommending destinations to our clients."*

Danae Stensland | Sr. New Business Specialist, Travel & Events



2.

Dominican Republic

*"El señor Randolph tuvo siempre la mejor predisposición para ayudar a Rubra Eventos. Desde ya muy agradecida por toda la ayuda brindada."*

Natalia Romero | Senior Account Executive





Panama

*"¡Malek siempre al pendiente y a la orden, fue un placer trabajar con ustedes!."*

Natalia Romero | Senior Account Executive



Los Cabos

*"Yazmin and Lucia make a great team! Very quick to respond and provide information. I like having price options for A)dinner cruise b) Photographer + c) entertainment. All went very smoothly food on the dinner cruise, sub-standard DJ was incredible + photos were great!"*

Lisa McGowan | President





Cancun

***"Good communication!***

***Easy to work with-Thank You!***

***The entire IVI on-site team was extraordinary. May easily made last-minute changes and paid attention to details. Perfect!"***

**Kim Blythe |Senior Program Manager**



Cancun

***"Brightspot loves IVI! Eugenia was so kind, quick to answer questions, and so patient with all the changes. She is awesome! Hope to work together again soon!"***

***Jiovanni was fantastic! Always on time and always available by WhatsApp when the group had extra requests. I enjoyed working with him and I hope to work again together in the future".***

**Hailey Jump |Sr. Program Manager**



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7. 

Cancun

*"Amazing communication and far exceeded our expectations for our March and April groups. There was no room for error because you all crossed your T's and dotted your I's before every single guest arriving."*

*Smooth and Flawless - we heard nothing but good things and that means so much after a rough 2020!*

Brittany (Roberson) Champ | Travel Product Owner, Mexico & Caribbean

8. 

Cancun

*"Amazing, Perfect, Exceeded all expectations"*

*"Jose and Jiovanni were hands down amazing, extremely professional, friendly, and bent over backward for all of us 1000%. Will recommend IVI to every traveler".*

Philip Cochrane | President



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## 9. rovia

### Dominican Republic

*"Thank you Randolph for being so responsive when it came to putting the programs together for Punta Cana! You were amazing, the guys were awesome with the transfers and I'm confident you will do amazing on future trips! Flawless execution of the program by Randolph and his team. Randolph was SUPER responsive in the chat when anyone had questions about anything. With transportation changes and questions about off property excursions Randolph was quick and so kind to all of our members.*

*I appreciate you and all your help so so much 😊 My husband was saying we couldn't have done the airport without you! I hope I get back for our future programs but if anyone is going to get it done and go above and beyond for our members I know it's you!."*

**Brittany (Roberson) Champ | Travel Product Owner, Mexico & Caribbean**

## 10. One10<sup>x</sup>

### Cancun

*"I truly enjoyed working with Ximena both during the planning phase of the site visit as well as the actual visit. Ximena answered all of our questions honestly and was very prepared. The staff was friendly, kind and approachable. We look forward to working with you."*

**Lissa Evans | Manager, Events Operations**



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11.

Cancun

*"Fernando and the team were fantastic to work with! The client needed flexibility and guidance and your folks embraced that opportunity and made us look great for recommending you"*

*"Fernando and support team were extremely responsive and professional every step of the way. Thank you!"*

Rick Connor | CEO/Managing Member

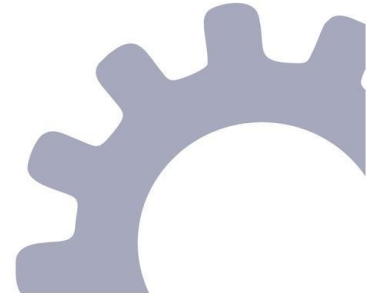


12.

Dominican Republic

*"Thank you for going above and beyond to help this client. I know due to his mobility issues this was not easy and required a lot more attention than normal. We very much appreciate the way you patiently helped him and accommodated him."*

Brittany (Roberson) Champ | Travel Product Owner, Mexico & Caribbean



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## 13. Senior Life Services

YOUR PARTNER FOR LIFE

Los Cabos

*"Marla was very instrumental in the planning process. Marla was flexible and very accommodating".*

*"Excellent communication while we were on Property"*

Teresa Colvin | Senior VP of Administration

## 14. rovia

Puerto Vallarta

*"Thank you Jaime, you and your team were amazing with arrival and departure and I appreciate you so so much! We especially appreciate your help navigating the covid protocols in departing the airport"*

Brittany (Roberson) Champ | Travel Product Owner, Mexico & Caribbean



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15.  CIVICPLUS

Los Cabos

*"It was very easy to communicate with IVI and get everything we needed".*

*"Yazmin was very responsive and helped answer a lot of our questions while we were on site. She did a great job"*

Katie Breese | Executive Ambassador

16.  rovia

Puerto Vallarta

*"Super responsive, always helpful, and goes above and beyond!"*

*Jaime, you're a rockstar. I don't know how we have gone this long without you! Thank you and your team so much for going above and beyond."*

Kristie Wright | Travel Services & Operations Analyst



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17.

## PROTRAVEL INTERNATIONAL

Cancun

*"I just returned from Cancun, and had a wonderful experience at the Airport both on arrival and departure. On Arrival I highly recommend IVI as your choice for transfers for your clients. I have worked with IVI for over 15 years with my leisure and group clients. They offer exceptional, high quality, and professional transfer services."*

Tom Backer | Luxury Travel Specialist

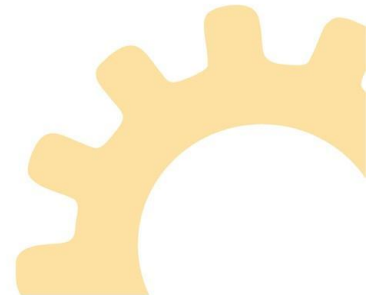
18.



Cancun

*"Efren and Jose Luis were spot on again....very helpful and courteous!"*

Todd Greenfield | VP of Marketing



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19.  **Sammons**  
FINANCIAL

Puerto Vallarta

*"Program Development: IVI did a great job staying in contact with us during our program development phase. This was especially challenging given the pandemic, but they stayed in contact throughout."*

*Program Planning: IVI did a great job during our planning phase. Our planning was challenging given the pandemic and participant attendance. They were able to support our last minute needs, including providing beverages and snacks to our guests."*

*Program Operation: Perfecto! I cannot say enough good things about the IVI staff and execution. They are professional, engaging and very accommodating, especially with last minute requests, like departure notices. IVI is an extension of our Sammons staff and we appreciate our partnership."*

Stacy Bagby | VP-Sales Administration

20.  **e-Cyrano**

Puerto Vallarta

*"Jaime was very responsive during the planning process and was thorough in explaining the details of our yacht charter. Our event went very smoothly from the pick up at our hotel to the drop off at dinner. Jaime and the crew of the yacht also took care of two guests who got seasick, bringing the yacht back to dock and making sure they could get a taxi back to the hotel."*

Bridget Katz | Meeting Planner



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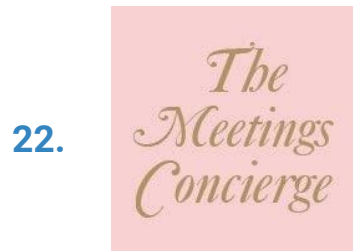
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21. M / A

Los Cabos

*"Marla was extremely helpful and proactive in planning. Joaquin was terrific and always available. He made a good impression on our clients."*

Marty Doyle | Leisure Relationship Manager



Mexican Caribbean

*"We greatly appreciated the wonderful services IVI DMC provided for our transfers. You and your team were exceptional. It will be our pleasure to contact you as soon as we have a group going to any of your destinations."*

Nancy Nachman, CMM, CMP | Founder & Chief Connecting Officer



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21.



Los Cabos

*"The site inspection is extremely well organized. The pre-trip correspondence and conversations gave me a very high level of comfort prior to arriving. Marla's support on site was remarkable. Her knowledge of the industry and her love and knowledge of the location and the region make her a remarkable asset for the company and for us, vis-vis our clients. Her adaptability and flexibility allowed us to make all and any necessary changes and adjustments to the site inspection agenda and the program. Her suggestions on activities and venues were always spot on and always met, actually exceeded our expectations. I thoroughly enjoy working with Marla"*

Umberto G. Fadani | Vice President Operations

