

1. MEETINGS

Puerto Vallarta

"Honestly you truly make my life easier, not being able to be there for the event it is great to know that the attendees are well taken care of and safe. THANK YOU!"

Tracey Bockhop | CEO



2. MOTIVATION EXCELLENCE

Cancun

"Efren

always

quick

to

respond

and

thorough".

"Gerardo and Max were very nice to work with on-site. They were organized, detailed and good partners with us".

Heidi Brand | Programs Operations Manager



was

Dominican Republic

"I did receive awesome feedback from my clients regarding your services. You guys will be my only go to for private transfers from here on out!"

Dagmara wabnic | Product manager



Dominican Republic

"I would recommend using this company for transportation again. They were early both from the airport and hotel so we were on time both ways which was great. Wilmer was our IVI rep and did a great job coordinating everything for our group".

Dagmara wabnic | Product manager



5. Puerto Vallarta

"Erick was great to work with!!"

Jennifer Walsdorf | Owner



6. Cancun

"Samantha is wonderful. Thank you!!". "The best!! Fernando, Jose Luis, Alberto always exceed expectations. Gracias!!!".

Mariann Cadieu | Conference and events Manager



Los Cabos

"Day 2 was well planned. Whale watching and Glass Blowing were terrific." "The artist visit in Todos Santos was excellent and just what I had requested. Getting the hotel owner to speak about her experience worked very well and I truly appreciated the last minute effort to accommodate the concerns I had about driving to the beach at La Paz"

"The meal at Hotel California was average. It was clean and the folks felt safe in the location. The servers were very good". "All the staff were enthusiastic and helpful" "Marla was a real professional and a joy to meet, she guided me through the first days handily. I was especially appreciative of her availability by text and phone as we navigated some of the issues. All in all it was a very positive experience and everyone felt safe each and well taken of of the Whale Watchina care at stops....particularly the tour". "I felt honored to have Yazmin as co-owner with us on Day 3 and 4. Thank you to everyone!!".



Casey Zehnder | Operations Assistant

Creative Group[®] Let's Thrive:

Cancun

"The team did a great job with the site inspection and created a very productive agenda".

"We were able to see a lot of the activity options and the area and this will be a big help for planning purposes. The IVI and vendor staff were friendly and able to provide a lot of useful information".

Vicky Mischler | Senior sourcing manager

9. Incentive Solutions

Costa Rica

"IVI was awesome as the preplanning of this event, and found suppliers that we wanted (catamaran)" "The staff did an outstanding job with the operation of this group. Ekhart was a true professional and we want him in all of our programs. Thank you IVI! PS. We love Ligia too but she is the boss".

Deven Crane | Director Incentive Travel

10. AWA

Cancun

with "Appreciated all the work that into dealing the Isla Mujeres day". went "Efren was very attentive, he made changes promptly, and did it with efficiency and a sense of humor. Loved the Maps!". Isla Mujeres "Max was wondrous! Great sense of service, thoroughness + professionalism. Golf cart coordination was excellent, the entire program!" as was "We just completed a great program at Secrets Silversands Resort with Texton, along with the assistance and support from IVI. Working with your entire team was a pleasure, and all they were most attentive to my needs at every stage of the planning process. The golf cart coordination at Isla Mujeres was seamless, and Giovanni had everyone registered so they did not wait in line, etc... the catamaran wonderful".

Lisa Mcgowan | Owner



Puerto Vallarta

"The entire staff is amazing. Iran is a seasoned and knowledgeable staff member, and assisted our participants with tours, activities and transportation. Ana, who escorted the group to their golf cars was friendly and kept track of the group from departure to return to the hotel".

Ellen Darcy | Program Manager



12. Cancun

"Fausto, Nicolas, Fernando, Zambrano fantástico!!"
"Highly recommended!!! We will come back".

Richard K. Johnson | Founding Partner



Dominican Republic

"The giving back event was a great success. The team did a great job getting buses last minute."

Joanne Fulsom | Marketing Manager



Dominican Republic

"As usual IVI made our program a success"

Ed Tonelli |

15. WOLSELEY

Dominican Republic

"The fireworks were a great trip, IVI is always great to work with!"



Cheryl Tanti | Marketing Manager, Vendor Programs

Cancun

"Pre-planning was seamless!".

"Alberto did a fantastic job the whole week, very polite, detailed and accommodating. Would love to work with him again"

Amy Michel |Sr. Account manager



Cancun

"Everyone was amazing and so helpful! It has been so great to work with the team again! Thank You!!"



Samantha Hess | Account Coordinator

Dominican Republic

"Karina did a great job from start to finish, especially with our community service project. We had many changes in scope and direction before we finally settled on the project. She was very patient in the process. Karina and Ramon worked very hard to put the project together, supervised the pre-work that was done at the school, and created a great day for our guests to participate in the project without being overwhelmed"

Janice Scalia | Meeting Planner

Cancun



"Jose Luis & Samantha were very helpful!"

Beatrice Flores | Senior Event Manager



Costa Rica

"Eckhart did a great job, very organized and on top of things. Danico and Kike got great feedback from our guest as their guides on the tours"



Ross Beatty | President

Cancun

"The staff was extremely gracious and experienced. Fausto excellent as well as Jiovanni and Gerardo"

Amy Michel | Sr. Account Manager



Los Cabos

"Marla was outstanding. A pleasure to work with. Thank you"

John DeLeon | Sr. Account Manager

23. Los Cabos

"Services were primarily transfers & hospitality desk onsite (all expectations were met or exceeded). Marla & Yazmin were a pleasure to work with, and responded quickly and efficiently to any questions, last minute changes or additions to our agenda".

Lisa Roth Wasden | Owner

Cancun

24. FEMSA

"Muy buen apoyo, coordinación y servicio por parte del equipo."

Mayte Bush Tejedo | Ejecutivo Eventos Institucionales



25. Cancun

"Amazing service, great drive Thank you!, Todo excelente"

Erin Gorin | Chief Operating Officer

Carlson Wagonlit
Trave

Cancun

"Super Excellent!"

"Fernando and Jiovanni were AMAZING so wonderful to work with"

Marcia Mason | Sr. Event Planner



Dominican Republic

"Yoan was wonderful from beginning to end. I appreciate having him involved in all aspects"

Melissa Swakow | Senior Manager of Meetings & Events

28. Sterling

Cancun

"I wanted to let you know how happy we were with the service that you and your team provided."

"Nicolas was amazing. He handled everything with grace and ease. He was an absolute pleasure to work with. The team enjoyed the activities and appreciated the ease in finding the transfers at the airport. Please share my feedback with your team! Looking forward to work with you in the future."



Costa Rica

"Thanks for putting up with me."

Deven Crane | Director, Incentive Travel & Meeting Services

ONEHOPE

30.

31.

29.

Costa Rica

"Jeremy was fantastic and professional"

"Everything was planned and executed well"

"The communication was great! All went smoothly and the service was outstanding. Thank you for being such great partners!"



Emilee Dunn | Director of Events

Cancun

"Efren was always very responsive and the coordination of the group was done with ease. The initial quote was very easy to understand and the budget presented accurately."

"Alberto and Jose Luis did an excellent work! They were always very responsive, on time and professional. Based on my experience this week, I highly recommended the company and will be in contact for future trips."

Jon Hersh | Owner

[&]quot;You're my preferred DMC."

[&]quot;¡As always PURA VIDA!"

32. BRIGHTS

Cancun

"Extra kudos to Ximena for taking my call late Tuesday night when my client at Nizuc wanted to go out into town to see Coco Bongo. Thankfully, the client couldn't get through dinner on time at Nizuc to make it for the 10 p.m. show, so we didn't need to follow through but Ximena was ready to pull the trigger for me. Muchas Gracias for the extra special service late that night!."

Michael A Butler | Director



Los Cabos

"Excellent Service".

"Yazmin, Marla & Oscar FABULOUS!".

Judy Byrne | VIP Corporate Travel Specialist



Costa Rica

"All good - everything was as easy as could be"

"Excellent work by Ligia and Katerin! They were a pleasure to work with and went above and beyond to make sure the needs of the group were fulfilled".

"Also the program flowed smoothly and Katerin was available to answer any questions at any time and she did so quickly. Excellent job!".

Kristin Chambers | Vice President

35. BRIGHTSPOT

Cancun

"Everything was great!".

"Samantha was wonderful. She was responsive, clear and organized. I would love to work with her again".

"Fernando is amazing. He is always willing to help out and go the extra mile. He is super organized. Loved working with him and the entire onsite team".

Kim Dierks | Senior Program Manager



36. Creative Group®

Cuba

"Alejandro was attentive to all my questions and put together a great evening event for our group".

"Again, Alejandro spent time on the phone with me to discuss our evening event in detail. This was much appreciated as he made sure I understood the logistics of the evening".

"Great, job on the ground. I was a bit nervous about the flow of the program since I hadn't been to Cuba before but our evening event was flawless".

Amy Gagner | Account Manager

JB&JS

JOBS
ORTHOPAEDIC CAREER CENTER

"Excellent".

"Exceeded our expectations!"

Panama

Mary Ellen Connor |



37. Creative Group®

Puerto Vallarta

"I know this wasn't a complex program, but everything was flawless. We have 100% confidence in you!"

Laura Hagen | Program Manager – Event Operations

38. TRAVEL LEADERS®

Costa Rica

"I would highly recommend IVI DMC to any group traveling to Costa Rica. The communication from IVI DMC was impeccable! I've never had such a positive experience with a DMC"



Hillary Carpenter | Marketing & Meeting Coordinator at Travel Time Agency

39. Los Cabos

"I thoroughly enjoyed working with Marla Guadian and the IVI DMC team. Marla and Yazmin had a very good understanding of our program and the level of expected execution. They provided recommendations that were aligned with our vision which was extremely helpful"

"The IVI DMC team, particularly Marla, did a wonderful job supporting me in the planning phase of the program"
"Thanks to you and your team for a fantastic job! All events and transfers were smooth and seamless. Your team is very professional which I truly appreciate. Thanks (again and again) for everything! The group was extremely happy and complimentary of your team."

Barbara Siminerio | Event Marketing Manager



Panama

"We have 100% confidence in IVI - even though we ran the team into the ground, they always had smiles and great attitudes! The client was DEMANDING, but all responses were professional and made us feel as we were one team (heart) There were times where I felt like with 1,000 requests at the same time, David could have used someone else to help respond our requests. I know it was a lot!"

April Cabalka | Supervisor- Event Operations



Central Mexico

"We appreciated the initial help with the venue when they were not responsive to us"

"Jaime was AWESOME the whole way through! I want to hire him to come to Texas!"

"Team was excellent onsite assembling our gifts so we didn't have to do it:) very perky and professional onsite helpers..."

Lisa Journagan | President & Founder



Cancun

"Excellent assistance throughout the entire program"

"Fernando and the entire IVI staff were excellent, so professional and great to work with!"

Mallory Huff | Program Manager - Event Operations



Panama

"We ♥ (heart) our Panama team! You are efficient, professional and fun and you want the same things we do - to make a great experience for our attendances. Mission accomplished. Thank you for rolling with all the last minute requests. You ROCK! You made us look awesome!"



Jen Sieck | Program Manager

Cancun

"Ximena was very nice to work with!"

"Efren was very patient, which I appreciate because I ask lots of questions. Thanks Efren!"

"Alberto was great! Our guests really appreciated how helpful he was".



Sarah Albracht | Director of Media Marketing

Creative Group

45. Let's Thrive:

Central Mexico

"Jaime, Thank you and your team for a fantastic inaugural Leaders Circle! We truly could not have done it without partners like you!" "Jose-Manuel, you have built an incredible organization. Your team is talented and dedicated to the business. Thank you very much for your continued support of Creative Group and of our recent Leaders Circle event!"

Mary Dews | Sr. Account Manager



Los Cabos

"Marla was great to work with during the planning process and onsite. She is professional, organized and quick to respond and provide accurate information. A joy to work with!" "Easy to make last minute updates or changes. Very helpful".

Alexandra Allison | Senior Event Manager

47. Steelcase

Cancun

"Marla and Yazmin did a fantastic job helping us with our event planning -coordinated a great site visit and were very responsive to feedback"

"Marla was very responsive to questions and provided information in a timely manner as the planning went into high gear. Kept track of multiple changes and documented everything".

"Everything was managed beautifully. Not a single ball was dropped. The whole team was dependable, flexible, informed. In particular thanks to Yazmin for her awesome shuttle management and definitely Marla who directed daily operations professionally and charmingly. IVI has been a pleasure to work with".

Jeanine Holquist | Channel Development

48.

Panama

"Excellent".

"Exceeded our expectations!"

Mary Ellen Connor |

49. Conference Solutions, μc

Cancun

"Quick and efficient use on time for the short visit! The venues were great fits for my group. Loved the offering of options and can do attitude to help make our event a "best ever"

Cindy Rosbrook | President & Owner

50. **ANIERIO**

GLOBAL BUSINESS TRAVEL

Central Mexico

"Servicio excepcional pre-evento, y durante el evento de Jaime Nelo. A destacar la gran profesionalidad de Silvia insitu, ¡Felicidades por este gran equipo!"

Montse Caballé Servelló | Senior Meeting Planner M&E

INSURANCE ASSOCIATION OF THE CARIBBEAN INC.

Los Cabos

"Thank you to Ximena and Samantha for all their help during the planning process and for assisting with the items. You definitely made my job easier"

"Thanks my favorite guys Fernando, Fausto and Jose. Thank you for taking care of me and the rest of the group over the last few weeks.

Your level of professionalism surpassed expectations. Thanks to everyone on the team, your guys are beyond great"

Janelle M. Thompson | CEO and Executive Director

Puerto Vallarta

"We could not have loved working with you more on-site! Thank you for everything - it was fantastic. The staff and guests had nothing but wonderful things to say!"

Samantha Dillon | Program Manager Event Operations



Puerto Vallarta

"Excellent. Prior to the trip, the communication between your staff and our office was superlative. I was very happy that you had me copy Katerin and David on all correspondence so they were in the loop on all aspects of the trip. The décor was spot on and beautifully done.

Both nights were stunning and hit the target exactly based on what we had requested. The photos of the rainforest evening are fabulous but they can't do justice to the décor in the actual ballroom. I felt like I was transported to an actual rain forest."

"Perfect. I particularly appreciated that I received answers to every email immediately. Even if the response was "I will find out and get back to you" you responded so I knew that you were working on my request."

"FABOLOUS TEAM! Everything on-site was exceptional. Danise was flawless at the Desk. Ekhart was a gem with transfers and dispatch.

Katerin made the decor spectacular. Your on-site staff are very well versed in their jobs. The communication on the WhatsApp application was perfect and kept us in the loop for every transfer, activity, etc. · I appreciated your quick response with the two injuries we had during the activity day."

Samantha Dillon | Program Manager Event Operations

54.



Los Cabos

"Marla an AMAZING resource, during site inspection experience. She provided me with a variety of quality tour, entertainment, dining and gift options for my group."

"Marla was extremely responsive and helpful throughout planning stage. Can't say enough wonderful things about her. She was a GEM!"

"Marla and Reyna exceeded my expectations! They took great care of my group. They assisted me as needed throughout program. They executed my program perfectly. They were ALWAYS there for me and my group, offering warm hospitality and a high level of service the entire time."

Lakisha Pindell | Director of Meetings & Evets

55. Cuba

"Alejandro was amazing. He was patient with my numerous emails and questions. We made changes to the trip and he was so patient through it all."

"Jorge and Jose were a pleasure to work with. Everyone really appreciated Jose's knowledge of Cuban history. The depth of his knowledge was very much appreciated."

ACBI, LLC | Sales Hoteles Cuba



Costa Rica

"Ekhart aid an amazing job with all the logistic of the program. Danise was a desk staff and she was awesome, many times your desk staff just sell tours, but she was very knowledgeable about the area, church services, restaurants, etc. She was an asset to the program. I am not sure how many Ekharts you have or if you cloned him but he was everywhere and never missed a bit. Fabulous job by the on-site staff."

Melissa DeLeon | President

Los Cabos

ita group.

Driven by Loyalty*

"IVI is always fabulous to work with! I have a few programs a year in their destinations and I'm always impressed at their customer service & attention to detail. We always know our attendees are in great hands".

Chelsea Wing | Buyer, Strategic Accounts

58. GL® BALCYNERGIES TM
WORLDWIDE HOTEL AND VENUE SOURCING
Compare. Negotiate. Consult.

Cancun

"Thank you so much for putting together a nice travel schedule. I appreciate the service and information. I look forward to using your service for the company trip".

Cindy Hughes | Global Hotel Sourcing Specialist

CARLISLE
INCENTIVES

Providing corporate travel incentives, event planning, and travel arrangements for your organization.

Cancun

"Very kind and helpful. Many ideas as we go. Willing to personalize and be inventive".

Michelle Bates | General Manager of the Leisure Travel



Cancun

"IVI Staff was excellent! From the meet and greet at the airport to the Hotel Site Inspections between the 11 different hotels! I look forward to having IVI Staff assist with my Meeting Planning needs while in Cancun in January 2020!"

Jackie Jones | Owner



Cancun

"IVI Staff was very professional and very friendly. 5 stars for their service!! Erick, Jorge, Lucas all fantastic"

Philip Co. | Chief Business Office



Cuba

"Realmente aprecio haber conocido a Alejandro durante Imex, son una verdadera solución a los eventos en Cuba"
"Estuvieron siempre pendientes del cliente, un paso más allá de lo esperado lo cual nos ayudó muchísimo y colaboró a que el evento fuese muy exitoso"

Carmen Maria Palma Ellis | Congress Manager



Cancún

""Ximena and Nicho did a fabulous job. Both were so hospitable and accommodating! Thank you for a very successful site!!"

Tiffany Clark | Buyer - Strategic Accounts

64. Meetings&Events

Central Mexico

"Excelente servicio por parte de Jaime Nelo, sin dudas lo recomiendo dentro de nuestra organización. Muy profesional y excelente atención al cliente. Gracias"

Georgina Grandi | M&E Planner, Meetings & Events

65. TRAVEL PLACES

67.

Cancún

"Jaime was a very good point of contact. Super responsive and very helpful and organised."

"All went very smoothly - yet again IVI have outdone themselves!"

Cassie Robinson |

66. Conference Solutions, μc

Cancún

"Great selection of offsite venues to visit based on prior discussions. Great use of time during our short visit".



Cindy Rosbrook | President & Owner

Puerto Vallarta

"I appreciate the attention to detail and the knowledge you have in managing programs".

"Great job. Knowing the local climate and helping me to navigate what the client wanted with what could happen was priceless".

"YPO was happy with everything that you all assisted with".

Cindy Rosbrook | President & Owner



Cancun

"Muy bueno excelente atención de Alberto".

"Excelente atencion y calidad Destaca la atención de Alberto"

Maria Lopez | MICE Coordinator



Cancun

"Always a great team! Fernando, Jose Luis, Nicolas, Eugenia"

Ami Dalton | Event Manager



Cancun

"Ismael was very helpful, responsive, flexible and knowledgeable during the pre-planning (for which he was given very little notice), throughout the site and afterwards for both myself and for my client who visited with him separately. I am grateful to him and to IVI for everything!"

Lindsay Schlauch | Director, National Accounts

